

Loyalty Programme Terms and Conditions

The following Terms and Conditions apply to the use of our loyalty programme. By participating in this programme, you agree to be bound by these Terms and Conditions. This programme is designed for trade customers only and is not available to the general public.

1. Eligibility

The loyalty programme is open exclusively to trade customers. Those with special prices, merchants and general public are not eligible to participate. Proof of trade status may be required at the company's discretion.

2. Collection Only

The 20% discount is valid only for products collected in person from our premises. Orders for delivery do not qualify for the loyalty programme discount. One stamp will be offered per transaction.

3. Eligible Products

The 20% discount applies exclusively to the following landscaping products:

- Soils
- Composts
- Mulches
- Barks
- Aggregates
- Turf

Products outside of this list are not eligible for the discount.

4. Turf Orders

To claim the 20% discount on turf, customers must:

- Place the order in person at our premises.
- Present the loyalty card showing 10 completed stamps.
- Surrender the loyalty card upon redemption.

5. Stamp Collection

Stamps are awarded for eligible product purchases at the time of purchase. Damaged loyalty cards will not be replaced, and stamps cannot be transferred between cards or customers. Stamps have no cash value and cannot be exchanged for money or any other form of discount.

6. Multiple Cards

Multiple loyalty cards may be used for the same business at the same time, recognising that trade businesses may operate multiple vehicles. All cards must belong to the same business entity to qualify for simultaneous redemption.

7. Discount Application

The 20% discount applies to one transaction per redeemed card. The discount cannot be split across multiple transactions or carried over to future purchases.

8. Validity and Amendments

The loyalty programme and its terms are subject to change at the company's discretion without prior notice. The company reserves the right to terminate the loyalty programme at any time without liability.

For any questions or clarifications regarding these Terms and Conditions, please contact our team directly on 01202 593601. Thank you for your continued support and participation in our loyalty programme.